

The New UUA.org: Frequently Asked Questions

Your whole website's changed. I don't know where to find anything!

Our new website's been redesigned with our core constituent groups in mind: visitors, members, and leaders (both lay and professional). If you are in one of those groups, we hope that you'll go to that section of the web to find materials you're interested in.

You'll also find a drop-down menu ("I am interested in...") which will take you to other special sections, including stories of Congregational Life, and resources for your Spiritual Life. Check those out as well.

We also have menu choices running along the top of our page (Congregations, About Us, Bookstore, Press Room, Giving) which can take you directly to helpful topical information.

Finally, there's a Site Map at the bottom of our page which will show you all the material that's currently published on our website, and a search engine which can also help you. If you still can't find what you are looking for, please contact info@uua.org and ask for help!

Why can't I find XXXX on the new site?

UUA.org has grown, over the years, to be a very large website – with well over 15,000 pages of information in it. In order to move to a content management system – which will help us maintain and manage our website going forward – we have to move every page of material *by hand* to the new site. Because we're also using a new website design and a new structure to help people find the material they're interested in much more easily, we have to develop systems to 'hold' all of our material.

All this takes time! So what you are seeing now is the first phase of the new website. Much more information and material will be added to the website in the weeks and months going forward!

How do I find materials that were on the old website?

You can go to archive.uua.org – the new name for our old site – and find all the materials that were there. Remember, however, that the archive site will be available for a limited amount of time. It's important for you to start using the new site.

I can't find all the training resources on XXX (subject). Where are they?

They're coming soon. One of the great new features of our website that will be ready very shortly is our Leadership Library. You'll be able to find information and training resources on a host of topics, as well as articles from InterConnections and other publications.

There's a factual error in the material I'm seeing on your website. How do I report that to get it fixed?

Email web@uua.org and we'll try and attend to it as quickly as possible!

I can't see the website. What's happened to it?

Our website is designed to display properly for computers using Netscape, Internet Explorer 6 or 7, Mozilla Firefox, and Safari. If you are not running one of these browsers, you may need to download another browser to have it display correctly.

If you do this and it still isn't working, you can email web@uua.org and we'll try to figure out what's wrong.

I really love the new look and feel of the website! Who did it for you?

We're glad you asked. Our website was redesigned by Matrix Group International, Inc. (located in Virginia). Our content management system is designed and hosted by CrownPeak Technology (located in California).